Customer Data Sheet

Company Information
Company Name: _____________________________________________________________
Company Address: ___________________________________________________________
Company Website: ___________________________________________________________
Contact Name & Title: ________________________________________________________
Contact Email: _______________________________________________________________
Contact Phone Number: _______________________________________________________

Project Information
Project Name (if applicable): ___________________________________________________
Project Commissioning Date: _________________________________________________
Project Site Location: _________________________________________________________
Do you have an allocated capital budget for this project: __________________________

Material Information
Name & Number of material to be processed: _______________________________________
  • Moisture Content: _________________________________________________________
  • Weight (pounds per cubic foot): ___________________________________________
  • Viscosity (if applicable): ________________________________________________
  • Particle Size of Material: _________________________________________________
  • Temperature Constraints: ________________________________________________
  • What is the formulation of the material; type of binder: _______________________
  • How does the material arrive to your facility: ________________________________
  • Is your material abrasive: ________________________________________________
  • Please describe other specific material information:
Customer Data Sheet

Processing Specifications

How many pounds per hour do you want to process: ________________________________

Shape, size, and length the material will be formed to: ____________________________

What is the optimal processing temperature (if known): ___________________________

How many hours per day will the machine operate:______________________________

What is the size/shape of the feedstock (bale, granular, shards, etc.): ______________

How is the material being mixed prior to extrusion: _____________________________

What type of mixer will be used: ______________________________________________

Does the material need to be cut: _____________________________________________

Does the material need to be dried: ___________________________________________

Does the product need to be cooled: __________________________________________

Describe the facility environment (dusty, hot, cold, etc.): _______________________

Please describe other specific processing requirements for the machinery:

Laboratory Testing

Is this a new product for your company: _________________________________________

Have you conducted any testing in the lab with this product: ______________________

Do you have any lab data available: _____________________________________________

What type of equipment have you used (lab or production):

- Extruder: _________________________________________________________________
- Feeder: _________________________________________________________________
- Cutter: _________________________________________________________________
- Mixer: _________________________________________________________________

Please describe other specific lab testing or experimentation:
Customer Data Sheet

Engineering/Technical Specifications

*Please note some information may not be known until further technical conversations with Bonnot Sales/Engineering is complete*

Size of Machinery needed: _____________________________________________________

Type of Machinery needed: ____________________________________________________

Facility (footprint) constraints: _________________________________________________

Motor orientation desired: _____________________________________________________

Centerline height desired: _____________________________________________________

Does your facility use a specific motor/reducer brand: _____________________________

Specific NEMA rating for motor? What type: ______________________________________

What are your electrical specification needed (V, HZ, Ph): _________________________

Do your require System Controls? Brand: _________________________________________

Type of NEMA Enclosure (if applicable): __________________________________________

Do you require pressure and/or temperature monitoring: _________________________

Do you require stainless steel contact components: ________________________________

Is your application food, pet food, or pharmaceutical? Type: _______________________

Do you have any special cleaning considerations: _________________________________

Will this machinery be a dedicated line: _________________________________________

Does the machinery need to be mobile: _________________________________________

Feeding or metering into another piece of equipment: _____________________________

Do you require an adapter piece to connect machinery: ____________________________

Paint color desired: __________________________________________________________

Type of Paint (std. is enamel) (Enamel, Epoxy, Powder Coating): ___________________

Please describe other specific engineering requirements:
Customer Data Sheet

Sales Information

Have you worked with Bonnot in the past: ________________________________

Have you receive a quote or budgetary pricing on this project: __________________

Do we have a Mutual NDA in place with your company: _________________________

Have you visited our website: _______________________________________________

How did you hear of Bonnot: _______________________________________________

Are you interested to hear about our leasing program: _________________________

Are you interested to hear about our test lab programs: _______________________

Bonnot prides itself on its accurate and timely communication. The more information that can be provided on the front end of your project will help expedite the Approval Drawing Phase and overall lead time. Our goal is to provide machinery to your specifications in a timely manner. In many instances the machinery that you will purchase will have some kind of custom element, so it's imperative that we understand your needs fully. This will allow us properly price the machinery and give you a realistic lead time.

We are here to solve your processing problem. We have standard solutions and custom solutions. This Customer Data Sheet will assist all of us to determine your needs.

We look forward to working with you. If you have any questions or concerns at any time please don't hesitate to ask. We want you to enjoy the process of working with Bonnot. We have been in business for over 125 years, so there is not much we haven't helped a customer with.

Thank you.

Bonnot Management